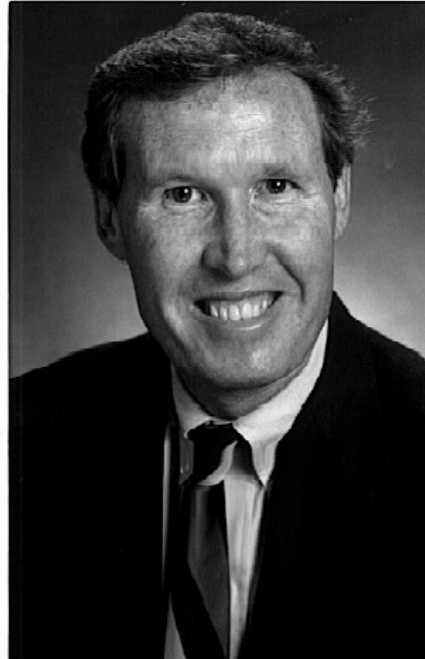


Beyond Bureaucracy

Tools for Transforming State Government

This free presentation features stories and data from Iowa state government, including:

- **Charter Agencies**, winner of both a \$100,000 Innovations in American Government Award from the Ash Institute at the Kennedy School of Government at Harvard and a Council of State Governments Innovation Award.
- **Purchasing Results**, results-based budgeting that moves beyond the inertia and incrementalism of traditional budgeting.
- **Entrepreneurial Management**, making customers powerful to lower the cost and improve the responsiveness of government's internal support services.
- **Kaizen** and **Zoom** business process improvement, dramatically cutting the time it takes to process permits, issue decisions or licenses, and much more — all without sacrificing quality.



Jim Chrisinger

Jim Chrisinger leads Iowa's performance and accountability from the Iowa Department of Management. Current priorities feature the multiple "reinvention" initiatives listed above and implementing Iowa's Accountable Government Act, which Jim authored. He also teaches strategic public management in Iowa State University's Masters in Public Administration program and speaks nationally on government reinvention.

Sponsored by



For more information, contact:

Barbara Burgener
GMAP Management Consultant
(360) 902-4107

Monday, October 16, 2006

2:00 p.m.—4:00 p.m.

Tumwater LeeAnn Miller Conference/Training Center,
Room N108
Office of the Attorney General
7141 Cleanwater Drive SW
Tumwater, Washington

Space is limited for this FREE presentation. Register on-line
by Friday, Oct. 13 at

<http://www.governor.wa.gov/gmap/conferences/register/default.htm>.